

To parents and guardians with children in Kindergartens in the City of Oslo

# Parent survey – 2015

**From 23 October to 8 November** Oslo local authority will be carrying out a survey of parents with children in the city's Kindergartens.

The survey gives parents and guardians the opportunity to state their opinions about the Kindergartens. The findings from the survey will be used to improve the quality of day care and increase the parents' level of satisfaction. It is therefore important that as many parents as possible answer the survey.

This is only a net-based survey. Parents/guardians will be given access to the survey through a link and a user name that will be sent to them by e-mail or text message (sms). It is therefore important that the e-mail address you have given to the day-care centre is the one you are using today. If you do not have an e-mail address, the information can be sent to you by a text message on your phone.

If you have more than one child in day care, you should receive one e-mail or text message per child. This information will tell you which child and division you are answering for through the link in the e-mail or text message.

The survey is anonymous and takes just five to ten minutes to answer. It will be available in Norwegian, English, Arabic, Somali and Urdu.

